

Governor's Declaration of Emergency Due to Winter Storms

Dear Preferred IPA Providers,

Governor Newsom recently declared a state of emergency in several California counties due to severe storms.

Preferred IPA's administrative, UM and claims offices have not been impacted by the storms, all IPA operations are normal. If you need assistance with a claim or an authorization, please call 800-874-2091.

If you have been impacted by the recent storms, please share with us how these events have impacted you or your offices:

- Have any offices been forced to evacuate?
- Have any facilities or provider offices been destroyed, damaged, and/or deemed inoperable?
- Have there been any issues related to access to care?

Please contact Preferred IPA Provider relations at **818-265-0800 x 562** if your patients, you, your practice or business offices have been affected.

We will continue to monitor our phone lines and other communications for any member or provider concerns to ensure the health care needs of impacted enrollees will continue to be met.

The Preferred IPA team remains committed to our members, our community and our health care providers, please contact Preferred IPA Provider relations at 818-265-0800 x 562 if there is anything we can do to assist you or your patients.

Sincerely,

Preferred IPA of California