

## INPATIENT CASE MANAGEMENT CONTACT INFORMATION



### ATTENTION HOSPITAL EMERGENCY ROOM & ADMITTING DEPARTMENT

**DIRECTORS:** You must call the Preferred IPA medical management department to obtain authorization for admission for all Preferred IPA of California Members 24 hours a day / 7 days a week.

Contact	Hours	Phone
<b>Inpatient Case Management</b>	<b>Monday – Friday 8:30 AM -5:00 PM</b>	<b>800-874-2091</b>
<b>Afterhours Department</b>	<b>Monday - Friday 5:00 PM-8:30 AM + Evenings, Weekends &amp; Holidays</b>	<b>800-280-8008</b>
For Dignity Health Members Contact DH Transfer Center (Only Glendale Memorial, California Hospital Medical Center & St. Mary Medical Center Members, Also All PIPA Humana Medicare Members)	24/7	888-637-2941
Concurrent Review Fax	24/7	800-874-2093
Discharge Planning Fax	24/7	818-534-1095

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For questions, contact the UM Department at 800-874-2091